

MT. SHERMAN WATER ASSOCIATION  
P.O. BOX 356  
JASPER, AR 72641  
(870) 861-5580  
BOARD OF DIRECTOR'S MEETING  
MONDAY, APRIL 11, 2011

April 7, 2011

Dear Directors:

Enclosed please find the <sup>1</sup> director's report for the month of March 2011. Transaction report will be provided at the board meeting.

If you have any questions before the meeting please feel free to give me a call.

Thank you,



Karen Edgmon  
Financial Officer  
Mt. Sherman Water Association

MT. SHERMAN WATER ASSOCIATION  
 Director's Report  
 For the Month of April 11  
 Printed: 03/30/11 19:20

DISTRIBUTION EFFICIENCY SUMMARY

|                             | Gallons   | Percent                 |
|-----------------------------|-----------|-------------------------|
| Water Supplied to System    | 1,510,200 | 100.0%                  |
| Water Sold to Customers     | 1003040   | 0.0%                    |
| Utility Use(fire,flushing)  | 0         | 0.0%                    |
| Water Unaccounted For(lost) | 1,510,200 | <del>100.0%</del> 34.9% |
| Average Use Per Account     | 0         |                         |

SUMMARY BY SERVICE

|          | Water | Sewer | Fire<br>Dues | Trash | Other | Sales<br>Tax |
|----------|-------|-------|--------------|-------|-------|--------------|
| Charges  |       |       |              |       |       |              |
| Average  | 0.00  | 0.00  | 0.00         | 0.00  | 0.00  | 0.00         |
| Active   |       |       |              |       |       |              |
| Inactive | 0     | 0     | 0            | 0     | 0     | 0            |

ACCOUNTS RECEIVABLE ANALYSIS

|                                  | Amount | Accounts |
|----------------------------------|--------|----------|
| Balance Due BOM (begin/Month)    |        |          |
| Credit Balances BOM              |        |          |
| Debit Balances BOM               |        |          |
| Payments                         |        |          |
| Charges for Services             |        |          |
| Penalty Charges                  |        |          |
| Adjustments                      |        |          |
| Total Delinquent EOM (end/month) |        |          |
| Delinquent EOM (30-60 days)      |        |          |
| Delinquent EOM (60-90 days)      |        |          |
| Delinquent EOM (over 90)         |        |          |
| Credit Balances EOM              |        |          |
| Debit Balances EOM               |        |          |
| Balance Due EOM                  |        |          |
| Disconnections                   |        |          |
| Disconnected & Uncollected       |        |          |
| New Customers Added              |        |          |

March 21, 2011

Mount Sherman Water Association  
Board of Directors,

I am writing concerning an invoice for account number 385. This is the information I have.

My son Jim moved to Arizona in 2009 and listed the property with Ozark Real Estate agent, Robert Cole, in June 2009. Robert recommended a man in your area to clean up the yard as the property was vacant. In January of 2010, Robert called to say there was a water leak due to the weather. I thought they did not drain the pipes for winter properly, so I had the plumber repair the leak on the property. I did not know the water meter had not been pulled. We requested the meter pulled from the property the Summer of 2009. I was not aware of any water problem until the Realtor made me aware of it.

I called Mount Sherman Water Association and left several messages on the phone (870-861-5580) to try and find out about the problem. I did reach the lady at your office, and she explained that there was a water leak and the cost was \$1,387.79 as of March 2010. I told her there is not any water going to that property, since we had requested the meter be removed. She said she did remember that, but it must not have gotten done.

I was told to speak with Ivan, who could help me. I did call Ivan. He said "someone" from Oklahoma turned on the water at the meter. I told him the only person who would know about the meter was my son, and he was living in Arizona. I told him I did not know who turned the water on, but why was the meter still there? It was to be removed the Summer of 2009. Who, from Mount Sherman Water Association, forgot to remove the meter?

I should not be responsible for the water invoice. The request was made to have it removed before the leak occurred. I gave Ivan my address and both my work and cell numbers. I did not hear from anyone for months, so I called your office and left a message.

On Saturday, March 19, 2011, I received a call from Ivan. He informed me that the Board met and the bill was now over \$3,000.00, and the Association was going to put a lien on the property. He said I needed to send him more than \$900.00 to take care of the invoice. Why did you not call me or send a registered letter to inform me of your meeting?

I don't know how you determined the cost, or why there is a cost to me. Remember, the meter should have been pulled! I received no correspondence from the Association. I received a bill each month from Carroll Electric, which was paid promptly every month, at the same address as I provided to you.

If I need to attend a meeting with the Board, please let me know. I want to be fair with the Association, so please consider the facts and let me know what needs to be done next.

My email address is: [tpsjob@sbcglobal.net](mailto:tpsjob@sbcglobal.net)  
Work (918) 342-3993  
Cell (918) 630-8079  
Fax (918) 342-3994

Thank you,

*Mary Klassen*  
Mary Klassen

## Mary Klassen

---

**From:** robertozarkmtn@aol.com  
**Sent:** Tuesday, January 19, 2010 11:38 AM  
**To:** marysshop@sbcglobal.net  
**Subject:** Re: Property

Mary, I just had Randy Spencer repair another home that had leaks. His number is (870) 446-2690. He lives up on Mt. Sherman so he is close to your place. He is a good guy and very dependable and reasonable (he built my home). I can call him and set it up if you wish - all the plumber guys are very busy. Let me know. Robert

-----Original Message-----

**From:** The Print Shop <marysshop@sbcglobal.net>  
**To:** robertozarkmtn@aol.com  
**Sent:** Tue, Jan 19, 2010 11:25 am  
**Subject:** Re: Property

Robert  
It needs to be repaired who should I contact to do the work?  
Thank you  
Mary

----- Original Message -----

**From:** robertozarkmtn@aol.com  
**To:** marysshop@sbcglobal.net  
**Sent:** Tuesday, January 19, 2010 11:06 AM  
**Subject:** Property

Mary, I showed your cabin yesterday and there appeared to be a water leak due to the extremely cold weather we just went through. I cut the water off up on the road at the faucet thing up there. There appears to be some busted pipes on the outside wall of the bathrooms. I can get a plumber out there if you wish or we could just leave the water off until a buyer comes along. Let me know what your feelings are about this water thing. Thanks, Robert

---

No virus found in this message.

Checked by AVG - [www.avg.com](http://www.avg.com)

Version: 10.0.1152 /-Virus Database: 424/3221 - Release Date: 10/26/10

## Mary Klassen

---

From: robertozarkmtn@aol.com  
Sent: Saturday, July 24, 2010 8:50 AM  
To: tpsjob@sbcglobal.net  
Subject: Re: yard

Mary, Ivan is the guy who just keeps the system going. I will discuss this about the meter supposed to have been pulled. If this is the case then it is not your fault that the meter was not pulled when you requested it. If the meter had been pulled then you would have had no leak. I'll let you know what Ivan says after I talk with him. Robert

-----Original Message-----

From: Mary Klassen <tpsjob@sbcglobal.net>  
To: robertozarkmtn <robertozarkmtn@aol.com>  
Sent: Sat, Jul 24, 2010 8:45 am  
Subject: RE: yard

Robert

I spoke with a lady at 870-861-5580 from Mt Sherman Water Assoc she was aware of the leak and she told me that the meter was to be pulled over a year ago they just forgot to do. I never received any billing ever from the water company which would mean there is no service at that location. I just need to resolve it fair to all concerned, at some time the water will have to be turned on again.

Mary

---

From: [robertozarkmtn@aol.com](mailto:robertozarkmtn@aol.com) [<mailto:robertozarkmtn@aol.com>]  
Sent: Saturday, July 24, 2010 8:22 AM  
To: [tpsjob@sbcglobal.net](mailto:tpsjob@sbcglobal.net)  
Subject: Re: yard

Mary, Bill England has been doing some very good work for me. I met with him yesterday about another property. He is very reliable and reasonable. Don't know anything about the meter being pulled but if it was supposed to be pulled, then you have a reason to argue about this water leak. I saw Ivan a few minutes ago but he was driving down the road. I'll discuss this with him the next time I talk with him. Robert

-----Original Message-----

From: Mary Klassen <tpsjob@sbcglobal.net>  
To: robertozarkmtn <robertozarkmtn@aol.com>  
Sent: Sat, Jul 24, 2010 8:12 am  
Subject: yard

Robert

I hired Bill England to clean the yard and cut the trees he indicated that he will do a good job if you are in the area can you stop and see if it looks OK. He started last night and is going to clear both areas and then I will have him do follow up every two weeks. Jim needs to spray the wood to preserve it on the outside and on the deck. Ivan still has not returned my call. Just for you information the meter was to be pulled from that property a year ago they just did not do it. When you called about the leak I assumed it was water that was not drained from the pipes not that water was turned on because I knew there was not a meter there.

Thank you for your help

Mary

## Mary Klassen

---

**From:** robertozarkmtn@aol.com  
**Sent:** Saturday, July 24, 2010 8:22 AM  
**To:** tpsjob@sbcglobal.net  
**Subject:** Re: yard

Mary, Bill England has been doing some very good work for me. I met with him yesterday about another property. He is very reliable and reasonable. Don't know anything about the meter being pulled but if it was supposed to be pulled, then you have a reason to argue about this water leak. I saw Ivan a few minutes ago but he was driving down the road. I'll discuss this with him the next time I talk with him. Robert

-----Original Message-----

**From:** Mary Klassen <tpsjob@sbcglobal.net>  
**To:** robertozarkmtn <robertozarkmtn@aol.com>  
**Sent:** Sat, Jul 24, 2010 8:12 am  
**Subject:** yard

Robert

I hired Bill England to clean the yard and cut the trees he indicated that he will do a good job if you are in the area can you stop and see if it looks OK. He started last night and is going to clear both areas and then I will have him do follow up every two weeks. Jim needs to spray the wood to preserve it on the outside and on the deck. Ivan still has not returned my call. Just for you information the meter was to be pulled from that property a year ago they just did not do it. When you called about the leak I assumed it was water that was not drained from the pipes not that water was turned on because I knew there was not a meter there.

Thank you for your help

Mary

---

No virus found in this message.

Checked by AVG - [www.avg.com](http://www.avg.com)

Version: 10.0.1204 / Virus Database: 1498/3509 - Release Date: 03/15/11

**Mt Sherman Water Association**

**Board Meeting, April 11, 2011**

**Operators Report**

I fixed a leak at Bohannons. The Tee in their yard was plastic and split, went thru the road sleeve and came up about 30 feet from the leak. I replaced the plastic Tee with a cast iron Tee and that should be the last of the plastic fittings. The tap at Gary Fowlers garden meter blew up and was replaced.

Our line was hit by the contractor laying the Regional water line at Ora Farmers and repaired with a short piece of four inch piece of pipe and a repair coupling. Our line runs like a snake.

The Murray Line having been finaled out is ready for meters to be set for new customers. Several have paid the 260 fee and the others will as they hook up their homes.

I collected from Blakeny and pulled Case meter. Also collected from D. Bowen and E. Kellogg and pulled the Langdon meter due to house burned down.

I'm doing the line locates for the Contractor and keeping a close watch.

I talked to Mary Klassen about leak payment, she claims one more look from the Board is necessary.

Water Operator, Ivan Reynolds